



Owner: Chelly Bosworth  
 Call/text: 602-810-3332  
 Email: Chelly@HumphreysLeashBrigade.com  
 Web: www.HumphreysLeashBrigade.com

# Pet Care Service Agreement

Date:	Email Address:
Phone Number:	Pet Names:

This agreement is effective from \_\_\_\_\_ to \_\_\_\_\_ and is between Humphrey's Leash Brigade, LLC and \_\_\_\_\_ (hereinafter referred to as "client") who resides at \_\_\_\_\_.

This agreement constitutes permission to enter above address and perform duties as outlined in the Client and relevant Pet Information Sheet, Service Agreement, Vacation/Trip Log and Veterinarian Release.

Any changes to this agreement must be done so in writing or they will be null and void. Humphrey's Leash Brigade, LLC has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

**Payment for Services:**     Cash     Check     Money Order     Credit Card

Card Type:     Visa     MC     American Express     Discover

Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Permission to charge card at the start of each service booking: Yes / No

Signature: \_\_\_\_\_

*\*In the event of a returned check, the client must pay the entire invoice and a \$30 fee promptly via cash or money order only.*

**Key Release:**     Kept for future use     One Time Visit – Key to be mailed to Client

**Social Media:** I am happy to have a picture of my pet(s) posted by Humphrey's Leash Brigade, LLC on FaceBook, Twitter, Instagram or [www.humphreysleashbrigade.com](http://www.humphreysleashbrigade.com):     Yes     No

**Report Card Texting:** I would like Humphrey's Leash Brigade, LLC to text me a picture of my pet(s) along with a brief message each pet sitting visit.     Yes (phone number \_\_\_\_\_)     No thank you.

In the extremely remote chance Chelly Bosworth has an emergency and is not able to attend your pet(s) do you authorize her husband, Mark Fousek, to care for your pet(s) in her place? (Mark is bonded and insured under Humphrey's Leash Brigade, LLC.)     Yes     No – Please Have Him Call

Any medical/health concerns or allergies (must fill out Medication Permission if administering meds) or specific needs your pet(s) may have?

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# Policies and Procedures

*The client hereto agrees as follows:*

## 1. **Liability Policies:**

- ❖ Humphrey's Leash Brigade, LLC and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Humphrey's Leash Brigade, LLC or its employees, unless arising from gross negligence on the part of Humphrey's Leash Brigade, LLC. Client agrees to notify Humphrey's Leash Brigade, LLC of any concerns within 24 hours of returning home.
- ❖ Humphrey's Leash Brigade, LLC cannot be responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.
- ❖ Humphrey's Leash Brigade, LLC cannot be responsible for any complications pets may suffer or actions of pets while they are unattended.
- ❖ Humphrey's Leash Brigade, LLC or its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed Humphrey's Leash Brigade, LLC to allow outside while sitter is not there. This includes pets with doggie doors and outdoor pets.
- ❖ The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Client agrees to reimburse Humphrey's Leash Brigade, LLC for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).
- ❖ All pets with electronic fences must wear their collars with fresh batteries. Humphrey's Leash Brigade, LLC is not responsible for any animals that get out or inside of perimeter.
- ❖ Humphrey's Leash Brigade, LLC will not sit for acutely ill animals or those with uncontrolled medical conditions. We suggest the pet be boarded with a vet.
- ❖ Humphrey's Leash Brigade, LLC does not accept aggressive animals. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc.) if client's pet should bite another person or animal.
- ❖ Humphrey's Leash Brigade, LLC will not walk unruly or untrained dogs or dogs that choke themselves on their leash. All pets must be walked on a leash, no exceptions.
- ❖ Humphrey's Leash Brigade, LLC does not diagnose, prognose, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- ❖ If we cannot reach Client, then Client authorizes Humphrey's Leash Brigade, LLC to obtain the services of a locksmith should a key/garage opener malfunction. Client is responsible for all charges.
- ❖ Job sharing is not covered under our insurance. We cannot be responsible for your pet or home if another service provider enters your property while we are not there.

2. **Cancellation Policy:** Cancellations must be received within 24 hours of scheduled visit or a cancellation fee of \$50 will apply. Humphrey's Leash Brigade, LLC reserves the right to deny service or terminate service if job differs from original consult or if job poses safety concerns, financial concerns, or inappropriate or uncomfortable situations.

3. **Business Hours:** Business and visiting hours fall between the hours of 5 a.m. and 10 p.m.

4. **Bad Check Policy:** A \$30 fee is assessed on all returned checks. All fees are due promptly and must be paid via money order or cash only.

## 5. **Emergencies:**

- ❖ Client agrees to authorize Humphrey's Leash Brigade, LLC to handle any emergencies that may arise. Humphrey's Leash Brigade, LLC will make every effort to contact client, however client gives Humphrey's Leash Brigade, LLC authority to act in the pet's/home's best interest and be available at an hourly rate of \$40 plus travel charges.
- ❖ Humphrey's Leash Brigade, LLC requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as inclement weather, natural disasters or national emergencies. It is best your emergency contact is a neighbor so they can reach your home as quickly as possible and please be sure all emergency contacts have a key. Humphrey's Leash Brigade, LLC is not responsible for pets in these circumstances.

6. **Payment Arrangement:** Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, or vet fees), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.

By signing below the client fully understands and agrees to the contents of this agreement:

\_\_\_\_\_  
Client's signature

\_\_\_\_\_  
Date